Pitt OnCore User Administration

Q. When should our team submit the User Access Request?

A. We recommend that your team submits a User Access Request no more than 30 days before a new protocol is ready to go into OnCore.

Q. Where can we access the User Administration form?

A. To access the User Administration form, visit the Clinical Trials Office website for the link.

Q. Do we need to take the prerequisite trainings each time we get a new role or access in the OnCore system?

A. This will depend on the access you have in the system. Once you take the prerequisites for a specified role you will not need to take the trainings again.

Q. How do we identify our Authorized Requestors?

A. They are the lead of a clinical trial who is responsible for submitting access requests on behalf of the entire study team to gain access to the OnCore system.